

## Annexure C

Data for Nov 2025- Ghalla Bhansali Stock Brokers Pvt Ltd- IN301854

| Sr No | Received from           | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** |                                | Average Resolution time (in days) |
|-------|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|-----------------------------------|
|       |                         |                                     |                           |               |           | Pending for less than 3 months    | Pending for more than 3 months |                                   |
| 1     | 2                       | 3                                   | 4                         | 5             | 6         | 7                                 |                                | 8                                 |
| 1     | Directly from Investors | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |
| 2     | SEBI (SCORES 2.0)       | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |
| 3     | Depositories            | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |
| 4     | Other Sources (if any)  | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |
| 5     | Grand Total             | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |

Trend of monthly disposal of complaints

| Sr no | Month  | Carried forward from previous m | Received | Resolved* | Pending** |
|-------|--------|---------------------------------|----------|-----------|-----------|
| 1     | Jan-25 | 0                               | 0        | 0         | 0         |
| 2     | Feb-25 | 0                               | 0        | 0         | 0         |
| 3     | Mar-25 | 0                               | 0        | 0         | 0         |
| 4     | Apr-25 | 0                               | 0        | 0         | 0         |
| 5     | May-25 | 0                               | 0        | 0         | 0         |
| 6     | Jun-25 | 0                               | 0        | 0         | 0         |
| 7     | Jul-25 | 0                               | 0        | 0         | 0         |
| 8     | Aug-25 | 0                               | 0        | 0         | 0         |
| 9     | Sep-25 | 0                               | 1        | 1         | 0         |
| 10    | Oct-25 | 0                               | 0        | 0         | 0         |
| 11    | Nov-25 | 0                               | 0        | 0         | 0         |

#### Trend of annual disposal of complaints

| Sr no | Year        | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|-------|-------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1     | 2022-2023   | 0                                  | 1                        | 1                        | 0                              |
| 2     | 2023-2024   | 0                                  | 0                        | 0                        | 0                              |
| 3     | 2024-2025   | 0                                  | 0                        | 0                        | 0                              |
| 4     | 2025-2026   | 0                                  | 1                        | 1                        | 0                              |
|       | Grand Total | 0                                  | 2                        | 2                        | 0                              |